

Account Manager

Currently ranked #51 on the Solution Provider 500, the award winning ThunderCat Technology is a Service-Disabled Veteran-Owned Small Business (SDVOSB) that delivers technology products and services to government organizations, educational institutions, and commercial companies. Led by a combat-wounded CEO, ThunderCat is a systems integrator that brings an innovative approach to solving customer problems in and around the datacenter by providing strategies for Data Storage, Networking, Cyber Security, and Cloud Transformations. A proven leader, ThunderCat Technology provides and optimizes technologies from best of breed manufacturers. Clients include DOD, DHS, VA, Treasury, FBI, State of Virginia, State of NY, Sony, VISA, and CareFirst www.thundercattech.com.

The Account Manager is an IT sales position that utilizes communication, consultative selling, and interpersonal skills. Assist the Chief Operating Officer in the successful growth of the company. Help our customers solve business and technical challenges by understanding their diverse, specific requirements, then making recommendations on IT solutions that best address those challenges. This includes following proper processes and a clear focus on serving our clients' needs and supporting their mission. Work with our OEM partners and consult with COO and VP Sales Operations on best ways to manage and develop those relationships as well as potential new partnerships.

Primary Responsibilities:

- Maintain and build client and partner relationships.
- Provide pre- and post-sales support to customers offering clear advice and solutions
- Be an example for all in terms of ethics and compliance. Assist the VP Sales in the execution of our government contracting compliance and ethics programs.
- Conduct yourself in a manner that is consistent with the Company's Code of Business Ethics and Conduct.
- Conduct detailed research of the responsible accounts and arrange meetings.
- Prepare and deliver customer presentations and demonstrations of products.
- Marketing and promoting a portfolio of products by attending industry events.
- Coordinate writing proposals, reports, and supporting literature.
- Maintain various partner sales certifications as required.
- Coordinate closely with sales operations, PMO, contracts, engineers, and marketing.
- Responsible for providing periodic reports on sales activity including priorities and forecast to VP.
- Generate a positive image of our company in the marketplace.
- Provide ongoing market feedback including client priorities and needs; competitive updates; as well as emerging technologies. Research latest IT products and solutions.
- Identify and develop new business through networking, account research, cold-calling, and executing marketing plans.
- Participate in a success-oriented, ethical, and accountable environment within the company.

Skills:

- Strong ethics and integrity
- Understanding of government contracts and vehicles
- Expert level knowledge of FAR and other laws and regulations for government contractors
- Excellent communication skills both oral and written including presentation and negotiation
- Knowledge of Information Technology, specifically data center solutions.

Experience:

- 5+ years of experience in Technology Sales preferred.
- Bachelor's degree or higher preferred

Salary and compensation commensurate with experience. Benefits include, health club membership, health insurance dental, vision, short and long-term disability, life insurance and 401(k).

As required by Executive Order 14043, Federal employees are required to be fully vaccinated against COVID-19 regardless of the employee's duty location or work arrangement (e.g., telework, remote work, etc.), subject to such exceptions as required by law. If selected, you will be required to be vaccinated against COVID-19 and submit documentation of proof of vaccination before onboarding. ThunderCat will provide additional information regarding what information or documentation will be needed and how you can request a legally required exception from this requirement.